

Loading CP119 with new operating system:

****Do Not Load more than one version of update software on the USB flash drive at a time****

1. Save the attached update file in your computer.
2. Plug a USB flash drive into your computer and make sure there are no updates for other models on the USB flash drive.
3. Unzip the folder and place the files directly onto the root directory of a USB flash drive (memory stick), ***Do Not place files in a folder.***
 - a. Note: WinZip may place files in folder on flash drive, check to make sure files are on root directory and not in folder on the USB flash drive.
2. Turn OFF unit power, place USB flash drive into front USB port, located to the right of the keyboard, above the cheek block.
3. Turn ON power, unit will auto recognize software and start to load

****Load will take up to 12 minutes; Do not turn OFF unit, Do not remove USB flash drive while files are loading.****

During the software load, the screen will alternate between displaying "ERASING" or "WRITING", you will see numbers incrementing on the screen as the files are being written into the CP119.

4. Unit can take up to 12 minutes for files to load
 - a. If load take longer than 15 minutes, turn off unit and wait 10 seconds, turn power back on to retry software load.
5. Display will show the word "COMPLETE" near the bottom of screen when load is complete, turn power OFF and remove flash drive.
6. Turn power ON, test unit for proper operation.

To Contact Kawai

Phone: 1-800-421-2177, press 1 for service department.